



The management of Garage Demuth has a fundamental philosophy that the satisfaction of both customers and staff is paramount. Occupational health and safety activities are viewed as an important part of company strategy and are no longer seen as a tedious cost factor. The company operates an open and flexible policy to the needs of its employees and several disabled workers are employed in the workshop in suitable jobs.

### Safety has right of way

Daily meetings between management and the workforce ensure a good flow of information between the two and create numerous opportunities for working together to improve working conditions and quality of service. The wide range of activities relating to the safety of the employees and customers have so far included warning signs at all hazardous locations and signs about hazardous substances, action taken to eliminate the risk of slipping and falling, and combating dust and exhaust fumes with a high-performance extraction system. The machinery is "state of the art" as far as safety is concerned - more machines and equipment are also being purchased to make work easier.

identified parking spaces which are permanently under surveillance have been provided in front of the salesroom. Moreover, a speed limit has been introduced as an extra measure.

### Small but beautiful

The activities pursued have resulted in a reduction in risk from dust and exhaust fumes as well as in back strain. As a result, the time lost due to illness has been cut to 3 days per year for each employee. Another success which Garage Demuth can point to is that the working atmosphere has improved and the satisfaction of both customers and employees has risen.

The company is advised by the occupational safety service STI in matters of health and safety. Expert proposals are naturally put into practice. To ensure the employees feel 'at home' in the workshop, great emphasis is placed on cleanliness both in the workshop, the rest room and in the sanitation facilities.

The comfort and safety of the customers is taken into account in many respects. For example, clearly

Branch:

Motor vehicles

No. of employees:

40

Products/Services:

Car sales and repair workshop

Locations:

Junglinster

Miscellaneous:

7,5% women,

92,6% skilled workers

The company has an Eko-Audit label and is trying to be certified to ISO 9002, including its occupational health and safety activities.